

# Silver Star Interiors Pty Ltd - Terms & Conditions of Trade

## 1. Definitions

1.2 "Plasterer" means Silver Star Interiors Pty Ltd, its successors and assigns or any person acting on behalf of and with the authority of Silver Star Interiors Pty Ltd.  
1.3 "Client" means the person/s ordering the Works as specified in any invoice, document or order, and if there is more than one Client is a reference to each Client jointly and severally.  
1.4 "Works" means all Works or Materials supplied by the Plasterer to the Client at the Client's request from time to time (where the context so permits the terms 'Works' or 'Materials' shall be interchangeable for the other).  
1.5 "Price" means the Price payable for the Works as agreed between the Plasterer and the Client in accordance with clause below.

## 2. Acceptance

2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts delivery of any Works.  
2.2 These terms and conditions may only be amended with the Plasterer's consent in writing and shall prevail to the extent of any inconsistency with any other document or agreement between the Client and the Plasterer.

## 3. Change in Control

3.1 The Client shall give the Plasterer not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client's details (including but not limited to, changes in the Client's name, address, contact phone or fax number/s, or business practice). The Client shall be liable for any loss incurred by the Plasterer as a result of the Client's failure to comply with this clause.

## 4. Price and Payment

4.1 At the Plasterer's sole discretion the Price shall be either:  
(a) as indicated on invoices provided by the Plasterer to the Client in respect of Works performed or Materials supplied; or  
(b) the Plasterer's Price at the date of delivery of the Works according to the Plasterer's current price list; or  
(c) the Plasterer's quoted Price (subject to clause 4.2) which shall be binding upon the Plasterer provided that the Client shall accept the Plasterer's quotation in writing within thirty (30) days.  
4.2 The Plasterer reserves the right to change the Price:  
(a) if a variation to the Materials which are to be supplied is requested; or  
(b) if a variation to the Works originally scheduled (including any applicable plans or specifications) is requested; or  
(c) where additional Works are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, limitations to accessing the site, safety considerations, prerequisite work by any third party not being completed, obscured building defects, change of design etc) which are only discovered on commencement of the Works; or  
(d) in the event of increases to the Plasterer in the cost of labour or materials which are beyond the Plasterer's control.

4.3 At the Plasterer's sole discretion a deposit may be required.  
4.4 Time for payment of the Works being of the essence, the Price will be payable by the Client on the date/s determined by the Plasterer, which may be:  
(a) on completion of the Works; or  
(b) by way of progress payments in accordance with the Plasterer's specified progress payment schedule. Such progress payment claims may include the reasonable value of authorised variations and the value of any Materials delivered to the site but not yet installed; or  
(c) the date specified on any invoice or other form as being the date for payment; or  
(d) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by the Plasterer.  
4.5 Payment may be made by cash, cheque, bank cheque, electronic/on-line banking, or by any other method as agreed to between the Client and the Plasterer.  
4.6 Unless otherwise stated the Price does not include GST. In addition to the Price the Client must pay to the Plasterer an amount equal to any GST the Plasterer must pay for any supply by the Plasterer under this or any other agreement for the sale of the Materials. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.

## 5. Delivery of the Works

5.1 Subject to clause 5.2 it is the Plasterer's responsibility to ensure that the Works start as soon as it is reasonably possible.  
5.2 The Works commencement date will be put back and/or the completion date extended by whatever time is reasonable in the event that the Plasterer claims an extension of time (by giving the Client written notice) where completion is delayed by an event beyond the Plasterer's control, including but not limited to any failure by the Client to:  
(a) make a selection; or  
(b) have the site ready for the Works; or  
(c) notify the Plasterer that the site is ready.  
5.3 The Plasterer may deliver the Works by separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.  
5.4 Any time or date given by the Plasterer to the Client is an estimate only. The Plasterer shall not be liable for any loss or damage whatsoever due to failure by the Plasterer to deliver the Works (or any part of them) promptly or at all, where due to circumstances beyond the reasonable control of the Plasterer.

## 6. Risk

6.1 If the Plasterer retains ownership of the Materials under clause 8 then:  
(a) where the Plasterer is supplying Materials only, all risk for the Materials shall immediately pass to the Client on delivery and the Client must insure the Materials on or before delivery. Delivery of the Materials shall be deemed to have taken place immediately at the time that the Materials are delivered by the Plasterer or the Plasterer's nominated carrier to the Client's nominated delivery address (even if the Client is not present at the address);  
(b) where the Plasterer is to both supply and install Materials then the Plasterer shall maintain a contract works insurance policy until the Works are completed. Upon completion of the Works all risk for the Works shall immediately pass to the Client.  
6.2 Where the Plasterer is required to install the Materials the Client warrants that the structure of the premises or any part of them upon which these Materials are to be installed or erected is sound and will sustain the installation and work incidental thereto and the Plasterer shall not be liable for any claims, demands, losses, damages, costs and expenses howsoever caused or arising in connection with the installation and work incidental thereto.  
6.3 Where the Client has supplied materials for the Plasterer to complete the Works, the Client acknowledges that he accepts responsibility for the suitability of purpose, quality and any faults inherent in the materials. The Plasterer shall not be responsible for any defects in the Works, any loss or damage to the Materials (or any part thereof), howsoever arising from the use of materials supplied by the Client.  
6.4 The Client acknowledges that Materials supplied may exhibit variations in shade, colour, texture, surface and finish, and may fade or change colour over time. The Plasterer will make every effort to match batches of product supplied in order to minimise such variations but shall not be liable in any way whatsoever where such variations occur.  
6.5 The Client accepts and acknowledges that any faults with underlying surfaces or structures may affect the finish of the completed Works.  
6.6 The Client further accepts that where the Plasterer is requested to perform remedial work on damaged structures, evidence of repairs may be apparent after the completion of the Works.

## 7. Access

7.1 The Client shall ensure that the Plasterer has clear and free access to the work site at all times to enable them to undertake the Works. The Plasterer shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of the Plasterer.

## 8. Title

8.1 The Plasterer and the Client agree that ownership of the Materials shall not pass until:  
(a) the Client has paid the Plasterer all amounts owing to the Plasterer; and  
(b) the Client has met all of its other obligations to the Plasterer.  
8.2 Receipt by the Plasterer of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.  
8.3 It is further agreed that:  
(a) until ownership of the Materials passes to the Client in accordance with clause 8.1 that the Client is only a bailee of the Materials and unless the Materials have become fixtures must return the Materials to the Plasterer on request.  
(b) the Client holds the benefit of the Client's insurance of the Materials on trust for the Plasterer and must pay to the Plasterer the proceeds of any insurance in the event of the Materials being lost, damaged or destroyed.  
(c) the production of these terms and conditions by the Plasterer shall be sufficient evidence of the Plasterer's rights to receive the insurance proceeds direct from the insurer without the need for any person dealing with the Plasterer to make further enquiries.

(d) the Client must not sell, dispose, or otherwise part with possession of the Materials other than in the ordinary course of business and for market value. If the Client sells, disposes or otherwise part with possession of the Materials then the Client must hold the proceeds of any such act on trust for the Plasterer and must pay or deliver the proceeds to the Plasterer on demand.  
(e) the Client should not convert or process the Materials or intermix them with other materials. If the Client does so then the Client holds the resulting product on trust for the benefit of the Plasterer and must sell, dispose of or return the resulting product to the Plasterer as if so directs.  
(f) unless the Materials have become fixtures the Client irrevocably authorises the Plasterer to enter any premises where the Plasterer believes the Materials are kept and recover possession of the Materials.  
(g) the Plasterer may recover possession of any Materials in transit whether or not delivery has occurred.  
(h) the Client shall not charge or grant an encumbrance over the Materials nor grant nor otherwise give away any interest in the Materials while they remain the property of the Plasterer.  
(i) the Plasterer may commence proceedings to recover the Price of the Materials sold not with standing that ownership of the Materials has not passed to the Client.

## 9. Personal Property Securities Act 2009 ("PPSA")

9.1 In this clause financing statement, financing charge statement, security agreement, and security interest has the meaning given to it by the PPSA.  
9.2 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and that the Client has a security interest in all Materials that have previously been supplied and that will be supplied in the future by the Plasterer to the Client.  
9.3 The Client undertakes to:  
(a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which the Plasterer may reasonably require to:  
(i) register a financing statement or financing charge statement in relation to a security interest on the Personal Property Securities Register;  
(ii) register any other document required to be registered by the PPSA; or  
(b) correct a defect in a statement referred to in clause 9.3(a)(i) or 9.3(a)(ii);  
(c) indemnify, and upon demand reimburse, the Plasterer for all expenses incurred in registering a financing statement or financing charge statement on the Personal Property Securities Register established by the PPSA or releasing any Materials charged thereby;  
(d) not register a financing charge statement in respect of a security interest without the prior written consent of the Plasterer;  
(e) not register, or permit to be registered, a financing statement or a financing charge statement in relation to the Materials in favour of a third party without the prior written consent of the Plasterer; and  
(f) indemnify the Plasterer of any material change in its business practices of selling the Materials which would result in a change in the nature of proceeds derived from such sales.

9.4 The Plasterer and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.  
9.5 The Client hereby waives its rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.  
9.6 The Client waives its rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.  
9.7 Unless otherwise agreed to in writing by the Plasterer, the Client waives its right to receive a verification statement in accordance with section 157 of the PPSA.  
9.8 The Client shall unconditionally ratify any actions taken by the Plasterer under clauses 9.3 to 9.5.  
9.9 Subject to any express provisions to the contrary nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

## 10. Security and Charge

10.1 In consideration of the Plasterer agreeing to supply the Materials, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).  
10.2 The Client irrevocably authorises the Plasterer from and against the Plasterer's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising the Plasterer's rights under this clause.  
10.3 The Client irrevocably appoints the Plasterer and each director of the Plasterer as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 10 including, but not limited to, signing any document on the Client's behalf.

## 11. Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)

11.1 The Client must inspect all Materials on delivery (or the Works on completion) and must within seven (7) days of delivery notify the Plasterer in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Client must notify any other alleged defect in the Materials/Works as soon as reasonably possible after any such defect becomes evident. Upon such notification the Plasterer shall allow the Plasterer to inspect the Materials or to review the Works provided.  
11.2 Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (Non-Excluded Guarantees).  
11.3 The Plasterer acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.  
11.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, the Plasterer makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Materials/Works. The Plasterer's liability in respect of these warranties is limited to the fullest extent permitted by law.  
11.5 If the Client is a consumer within the meaning of the CCA, the Plasterer's liability is limited to the extent permitted by section 64A of Schedule 2.  
11.6 If the Client is required to replace any Materials under this clause or the CCA, but is unable to do so, the Plasterer may refund any money the Client has paid for the Materials. The Plasterer's liability in respect of these warranties is limited to the fullest extent permitted by law.  
11.7 If the Plasterer is required to rectify, re-supply, or pay the cost of re-supplying the Works under this clause or the CCA, but is unable to do so, then the Plasterer may refund any money the Client has paid for the Works but only to the extent that such refund shall take into account the value of Works and Materials which have been provided to the Client which were not defective.  
11.8 If the Client is not a consumer within the meaning of the CCA, the Plasterer's liability in respect of damage to the Materials is:  
(a) limited to the value of any express warranty or warranty card provided to the Client by the Plasterer at the Plasterer's sole discretion;  
(b) limited to any warranty to which the Plasterer is entitled, if the Plasterer did not manufacture the Materials;  
(c) otherwise negated absolutely.  
11.9 Subject to this clause 11, returns will only be accepted provided that:  
(a) the Client has complied with the provisions of clause 11.1; and  
(b) the Plasterer has agreed that the Materials are defective; and  
(c) the Materials are returned within a reasonable time at the Client's cost (if that cost is not significant); and  
(d) the Materials are returned in as close a condition to that in which they were delivered as is possible.  
11.10 Notwithstanding clauses 11.1 to 11.9 but subject to the CCA, the Plasterer shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:  
(a) the Client failing to properly maintain or store any Materials;  
(b) the Client using the Materials for any purpose other than that for which they were designed;  
(c) the Client continuing to use any Materials after any defect became apparent or should have become apparent to a reasonably prudent operator or user;  
(d) interference with the Works by the Client or any third party without the Plasterer's prior approval;  
(e) the Client failing to follow any instructions or guidelines provided by the Plasterer;  
(f) fire wear and tear, any accident, or act of God.  
11.11 Notwithstanding anything contained in this clause if the Plasterer is required by a law to accept a return then the Plasterer will only accept a return on the conditions imposed by that law.

## 12. Intellectual Property

12.1 Where the Plasterer has designed, drawn, written plans or a schedule of Works, or created any products for the Client, then the copyright in all such designs, drawings, documents, plans, schedules and products shall remain vested in the Plasterer, and shall only be used by the Client at the Plasterer's discretion.  
12.2 The Client warrants that all designs, specifications or instructions given to the Plasterer will not cause the Plasterer to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify the Plasterer for any action taken by a third party against the Plasterer in respect of any such infringement.  
12.3 The Client agrees that the Plasterer may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings, plans or products which the Plasterer has created for the Client.

## 13. Default and Consequences of Default

13.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at the Plasterer's sole discretion such interest shall compound monthly at such rate) after as well as before any judgment.  
13.2 If the Client owes the Plasterer any money the Client shall indemnify the Plasterer from and against all costs and disbursements incurred by the Plasterer in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, the Plasterer's contract default fee, and bank dishonour fees).  
13.3 Without prejudice to any other remedies the Plasterer may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions the Plasterer may suspend or terminate the supply of Works to the Client. The Plasterer will not be liable to the Client for any loss or damage the Client suffers because the Plasterer has exercised its rights under this clause.  
13.4 Without prejudice to the Plasterer's other remedies at law the Plasterer shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to the Plasterer shall, whether or not due for payment, become immediately payable if:  
(a) any money payable to the Plasterer becomes overdue, or in the Plasterer's opinion the Client will be unable to make a payment when it falls due;  
(b) the Client becomes insolvent or bankrupt, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or  
(c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

## 14. Compliance with Laws

14.1 The Client and the Plasterer shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Works.  
14.2 The Client shall obtain (at the expense of the Client) all licenses and approvals that may be required for the Works.  
14.3 The Client agrees that the site will comply with any occupational health and safety laws relating to building/construction sites and any other relevant safety standards or legislation.

## 15. Cancellation

15.1 The Plasterer may cancel any contract to which these terms and conditions apply or cancel delivery of Works at any time before the Works are commenced by giving written notice to the Client. On giving such notice the Plasterer shall repay to the Client any sums paid in respect of the Price, less any amounts owing by the Client to the Plasterer for Works already performed. The Plasterer shall not be liable for any loss or damage whatsoever arising from such cancellation.  
15.2 In the event that the Client cancels the delivery of Works the Client shall be liable for any and all loss incurred (whether direct, or indirect) by the Plasterer as a direct result of cancellation (including, but not limited to, any loss of profits).

## 16. Dispute Resolution

16.1 If a dispute arises between the parties to this contract then either party shall send to the other party a notice of dispute in writing adequately identifying and providing details of the dispute. Within fourteen (14) days after service of a notice of dispute, the parties shall confer at least once, to attempt to resolve the dispute. At any such conference each party shall be represented by a person having authority to agree to a resolution of the dispute. In the event that the dispute cannot be so resolved either party may by further notice in writing delivered by hand or sent by certified mail to the other party refer such dispute to arbitration. Any arbitration shall be:  
(a) referred to a single arbitrator to be nominated by the President of the Institute of Arbitrators Australia; and  
(b) conducted in accordance with the Institute of Arbitrators Australia Rules for the Conduct of Commercial Arbitration.

## 17. Privacy Act 1988

17.1 The Client agrees for the Plasterer to obtain from a credit reporting agency a credit report containing personal credit information about the Client in relation to credit provided by the Plasterer.  
17.2 The Client agrees that the Plasterer may exchange information about the Client with those credit providers either named as trade referees by the Client, or named in a consumer credit report issued by a credit reporting agency for the following purposes:  
(a) to assess an application by the Client; and/or  
(b) to notify other credit providers of a default by the Client; and/or  
(c) to exchange information with other credit providers about the status of this credit account, where the Client is in default with other credit providers; and/or  
(d) to assess the creditworthiness of the Client.

The Client understands that the information exchanged can include anything about the Client's creditworthiness, credit standing, credit history or credit capacity that credit providers are allowed to exchange under the Privacy Act 1988.  
17.3 The Client consents to the Plasterer being given a consumer credit report to collect overdue payment on commercial credit (Section 18k(1)(h) Privacy Act 1988).

17.4 The Client agrees that personal credit reporting provided may be used and retained by the Plasterer for the following purposes (and for other purposes as shall be agreed between the Client and Plasterer or required by law from time to time):  
(a) the provision of Works; and/or  
(b) the marketing of Works by the Plasterer, its agents or distributors; and/or  
(c) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Works; and/or  
(d) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or  
(e) enabling the daily operation of Client's account and/or the collection of amounts outstanding on the Client's account in relation to the Works.  
17.5 The Plasterer may give information about the Client to a credit reporting agency for the following purposes:  
(a) to obtain a consumer credit report about the Client;  
(b) allow the credit reporting agency to create or maintain a credit information file containing information about the Client.

17.6 The information given to the credit reporting agency may include:  
(a) personal particulars (the Client's name, sex, address, previous addresses, date of birth, name of employer and driver's licence number);  
(b) details concerning the Client's application for credit or commercial credit and the amount requested;  
(c) advice that the Plasterer is a current credit provider to the Client;  
(d) advice of any overdue accounts, loan repayments, and/or any outstanding monies owing which are overdue by more than thirty (30) days, and for which debt collection action has been taken;  
(e) that the Client's overdue accounts, loan repayments and/or any outstanding monies are no longer overdue in respect of any default that has been listed;  
(f) information that, in the opinion of the Plasterer, the Client has committed a serious credit infringement (that is, fraudulently or shown an intention not to comply with the Client's credit obligations);  
(g) advice that cheques drawn by the Client for one hundred dollars (\$100) or more, have been dishonoured more than once;  
(h) that credit provided to the Client by the Plasterer has been paid or otherwise discharged.

## 18. General

18.1 The failure by the Plasterer to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect the Plasterer's right to enforce any provision of these terms and conditions. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.  
18.2 These terms and conditions and any contract to which they apply shall be governed by the laws of the state of New South Wales in which the Plasterer has its principal place of business, and are subject to the jurisdiction of the Parramatta Courts in that state.  
18.3 Subject to clause 11 of the Plasterer's Works under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by the Plasterer of these terms and conditions the Plasterer's liability shall be limited to damages which under no circumstances shall exceed the Price of the Works.  
18.4 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by the Plasterer nor to withhold payment of any invoice because part of that invoice is in dispute.  
18.5 The Plasterer may license or sub-contract all or any part of its rights and obligations without the Client's consent.  
18.6 The Client agrees that the Plasterer may amend these terms and conditions at any time. If the Plasterer makes a change to these terms and conditions, then that change shall take effect from the date on which the Plasterer notifies the Client of such change. The Client will be taken to have accepted such changes if the Client makes a further request for the Plasterer to provide any Works to the Client.  
18.7 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.  
18.8 The Client warrants that it has the power to enter into this agreement and has obtained all necessary authorisations to allow it to do so, it is not insolvent and that this agreement creates binding and valid legal obligations on it.

Note that a larger print version of these terms and conditions is available from the plasterer on request.